MERIDIAN
TECHNOLOGY CARE

Fifteen Questions

Most households have someone for the house, the money, and the health. Almost none have someone for the part everything else now runs on. Answer honestly — five minutes, nobody sees it but you, and "not sure" is a perfectly good answer.

	IF SOMETHING HAPPENED TOMORROW	YES	NO	NOT SURE
01	If you were suddenly unable to manage your own accounts, is there one person who could actually get in — not just in theory?	☐	☐	☐
02	Is there one written list of every account and device in the house, including the cameras and the doorbell?	☐	☐	☐

	YOUR EMAIL — THE MASTER KEY	YES	NO	NOT SURE
03	Does signing in to your main email require more than just a password?	☐	☐	☐
04	If you were locked out today, would the reset code go to a phone or address you can still reach?	☐	☐	☐

	THE ACCOUNTS THAT MATTER	YES	NO	NOT SURE
05	Is there one agreed place your household's passwords live — not a notebook, not memory?	☐	☐	☐
06	Are the passwords on your financial accounts different from one another?	☐	☐	☐
07	Would you know within a day if someone else signed in to one of your accounts?	☐	☐	☐
08	Is your credit frozen at all three bureaus?	☐	☐	☐

	YOUR DEVICES AND YOUR NETWORK	YES	NO	NOT SURE
09	Is every device in the house still receiving security updates?	☐	☐	☐
10	Was the router password changed from the one printed on the box?	☐	☐	☐
11	Are you sure no software is still installed that lets someone reach your computer remotely?	☐	☐	☐

	SCAMS, AND GETTING BACK ON YOUR FEET	YES	NO	NOT SURE
12	Does your mobile carrier require a PIN before anyone can move your number?	☐	☐	☐
13	If your phone were lost today, could you find it or erase it from another device?	☐	☐	☐
14	If a caller claimed to be your bank tomorrow — or a voice that sounded like family — does your household have an agreed way to check?	☐	☐	☐
15	Has anyone ever tested that your backup actually restores — not just that it runs?	☐	☐	☐

Count your "no" and "not sure" answers together, then turn the page →

WHAT YOUR COUNT MEANS

0–3 · Unusually well kept.

Rarer than you'd think. Worth confirming the few that are open, because the gaps that remain in an otherwise tidy household tend to be the expensive ones.

4–8 · Ordinary.

This is where most careful households land. Nothing is wrong — it simply means no one has ever been responsible for this in the way someone is responsible for the house or the taxes.

9+ · A real gap.

Not carelessness. It means the technology side of the household has never had an owner, and the cost of that usually arrives all at once rather than gradually.

> If you answered "not sure" more than twice, that is the finding. Not knowing is the gap — and it is the most common answer on this page.

WHAT TO DO WITH THIS

Keep it. Show it to your family. Or bring it to a complimentary forty-five-minute conversation — no charge, nothing to buy, and I'll tell you honestly whether you need me at all.

THE PAUSE PROTOCOL — WHETHER OR NOT WE EVER WORK TOGETHER

When anything feels urgent — pause. A real bank, agency, or family member can always wait a few minutes. Only a scam can't.

01

Pause

Stop before doing anything. Urgency is the warning sign — the more pressure you feel, the more reason to slow down.

02

Don't act

Don't click, pay, or share. Nothing genuine ever has to happen instantly.

03

Verify

Confirm through a trusted channel you already know — the number on your card, the contact already in your phone — never the one they gave you.

04

Then act

Only proceed once you've confirmed, independently, that it's genuinely safe. If anything still feels off, it can wait.

No exceptions — it applies to Meridian too.

Brandon Roth · 614-949-4752 · meridiantechcare.com
Meridian Technology Care · brandon@meridiantechcare.com · Serving Central Ohio
Complimentary Private Introduction · In your home or by video

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